



## Feedback and Audit

Thank you for choosing Capstone Inspections, to enable us to keep providing the highest level of service at our inspections please complete our feedback form.

Course Inspector-  Paul  Scott  Phil

We would appreciate your thoughts, opinions and suggestions on the following subjects-

What were your first impressions?  Excellent  Good  Bad  Very Bad

Please specify reasons \_\_\_\_\_

Did the inspector

Meet with the operator before and after the inspection yes/no

Discus rescue requirement during the inspection yes/no

Acquire the relevant documents from the operator yes/no

Check the Inspection Document (Design Calculations, Drawings) yes/no

Ask if there are any specific areas of concern that they need to pay attention yes/no

Ask if there are there any elements which carry a particular risk? yes/no

Ask for information about particular incidents in the past yes/no

Meet with the operator after the inspection to discuss the results of the inspection yes/no

Please rate the following-

The inspector's communication Skills?  Excellent  Good  Bad  Very Bad

The inspector's Approachability?  Excellent  Good  Bad  Very Bad

Ability to handle Questions?  Excellent  Good  Bad  Very Bad

Clarity of reports?  Excellent  Good  Bad  Very Bad

Style of reports?  Excellent  Good  Bad  Very Bad

Thoroughness?  Excellent  Good  Bad  Very Bad

We are committed to delivering an exceptional service. What in your opinion do we need to do to improve?

What else would you like us to provide that would improve your experience with Capstone?

Please return your feedback form by post to  
Capstone Inspections, 19 South Road, Swanage, Dorset, BH19 2QR  
or e-mail to [ops@capstone-inspections.com](mailto:ops@capstone-inspections.com)